

Issue

A reset line on the BAM1020 could be temporarily affected by external noise causing a power failure that reset the BAM until the top of the hour.

Symptoms

The error log would show multiple power failure in the same day or hour. A power failure is recorded in the BAM as an "L" failure. The error log can be viewed by pressing the F3 key on the BAM1020 front panel when the unit is in the main menu screen or by downloading the data to a laptop. The power failures should be only happening on the BAM1020 and no other equipment at the same location. See Service Bulletin 1828 for another power failure issue.

Solution

All units manufactured from the date of this bulletin forward have a capacitor added to the 3230 PCB at location U2. All Returned BAMs to the factory have this modification. This prevents the reset line from erroneously disabling the BAM1020.

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